2010 APPENDIX 3

## Performance statistics in relation to the Freedom of Information Act and Environmental Information Regulations

TIMELINESS	Total 2009	1st Qtr. 2010	2nd Qtr. 2010	3rd Qtr. 2010	4th Qtr. 2010
Number of requests received that fulfil the definition of a request (Freedom of Information Act 2000 & Environmental Information Regulations 2004)	579	165	179		
Note: excludes requests which were subsequently withdrawn  Of those the number which fully or mostly fell under the Freedom of Information Act.					
Of these the number which fully or mostly fall under the Freedom of Information Act (FOI)	459	146	161		
Of these the number which fully or mostly fall under the Environmental Information Regulations (EIR)	120	19	18		
Number of requests received that have been processed in full within the normal legal compliance time i.e. 20 working days	452	122	136		
The number of FOI/EIR requests where the 20 working day deadline has been extended as permitted by legislation	0	0	0		
Number of FOI & EIR requests on hold at the time of compiling statistics awaiting a response from applicant (fees or clarification)	1	0	3		
Number of requests received that have not been processed in full within the normal legal compliance deadline i.e. 20 working days (inc. those still outstanding)	126	43	40		